

IT Support Analyst

Salary: £24,000 (DOE) + pension, end of year bonus, private health insurance

Full Time, Permanent, 09:00 to 17:30 Mon – Fri

Job Summary

Do you get bored doing the same tasks day after day? Due to continued business growth, we're looking for an enthusiastic IT Support Analyst to join our fast-paced team of high quality people based at our offices in Barford, between Warwick and Stratford.

The successful candidate will be a hardworking, approachable individual and be required to handle IT support and software testing with a fanatical attention to detail whilst maintaining a positive attitude to learning new skills.

This is a fantastic opportunity for the right individual to join a fast growing, established and profitable company supplying cutting edge web-based technologies to the automotive industry.

Essential Skills

- Supporting MS Windows 7, 8, 10, MS Office 2016
- Working knowledge of Active Directory, DNS and DHCP, LANs and WANs
- Management of Windows Server 2012, 2012R2, MS Exchange, Office 365
- Understanding of virtualisation (Hyper-V/VMWare)
- Experience working in an IT support environment
- Ability to solve common problems and provide immediate solutions

Desirable Skills

- An understanding of MS SQL Server
- Microsoft accreditation or similar

Responsibilities and Duties

- Provide exceptional customer support
- Maintain internal IT infrastructure & support internal users
- Proactively manage system usability
- Assist with the delivery of the IT roadmap
- Coordinate with the software development team and perform software testing

If you are excited by this wide-ranging, exhilarating role, please submit your CV and cover letter to jobs@coopersolutions.co.uk detailing your current skill set, experience and your reasons as to why you feel you would be a great fit for this position.